

FORGE FIELDCRAFT -TERMS AND CONDITIONS

1. AGREEMENT

This agreement is between WM ORIEL of Forge Fieldcraft and you the client or representatives under your authority.

2. CLIENT CONDUCT AND BEHAVIOUR

We at Forge Fieldcraft and our Instructors will not tolerate any misconduct or harassment directed at any other student. If there is any poor behaviour that is unable to be resolved through verbal request then the individual will be asked to leave the course, the safety of all students is paramount. There will be no refund.

3. VARIATION IN COURSE CONTENT

There are occasions when there are variations in the content delivered, in the majority of cases this is agreed between all students on the course. However there are times when the weather will dictate the order of proceedings. The courses are held outdoors and they will run regardless of the weather, however safety is our main concern, therefore we retain the right to set contingencies with no prior warning.

4. PAYMENT

We require a deposit of £12.00 for the one day course or £30.00 for the weekend course; this will then secure your place. The balance of the course must be paid four weeks in advance of the start date. If this is not the case we can offer the place to someone else. Your deposit will then be held for a future course limited to a 12 month period. On receipt of the balance being paid the course joining instructions and directions will be sent out to you.

5. CANCELLATION

If for any reason you have to cancel and there is more than four weeks to the course date, your deposit will be held, and you can choose an alternative date. If you paid in full, the balance minus the deposit will be returned to you. If less than four weeks remain before the start date then the balance is retained and you have the option to rebook an alternative course, paying the deposit again.

If in the unlikely event that we have to cancel, then your balance in full will be returned and a complimentary course will be arranged for you.

6. MEDICAL HISTORY

We treat all medical history with the utmost of confidentiality and respect. None of this information is held on computer only the hard copies you return to us. You must inform us of any condition that may affect you on the course. We are trained health care practitioners in pre hospital trauma and muscular skeletal injuries.